



**AUTOMOBILE INSURERS BUREAU
OF MASSACHUSETTS
SINCE 1925**

April 14, 2020

**GENERAL NOTICE G-1936
Guidelines for Filings Associated with COVID-19 Refunds or Premium Credits**

The Division of Insurance has issued Filing Guidance Notice 2020-B to all carriers offering automobile policies, providing filing guidelines for issuing COVID-19 refunds or premium credits. The Notice can be found in the Regulatory Information section of the AIB website under Filing Guidance Notices.

The Notice reminds carriers that when companies are looking to process COVID-19 refunds or premium credits, they should submit form filings to the Division through SERFF to notify covered persons. If the refund or premium credit is only being provided to policyholders who meet certain actuarially appropriate criteria, a rule filing should be made.

Please contact Andrew Dempsey at adempsey@aib.org or extension 7706 with any questions or concerns.

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