

**State:** Illinois

**Link:** <https://insurance.illinois.gov/>

**Description:** COVID-19 ....IL Message from Illinois Department of Insurance

**IDOI OFFICE LOCATIONS CLOSED UNTIL FURTHER NOTICE:**

Due to ongoing COVID-19 concerns, office locations of the Illinois Department of Insurance are temporarily closed, as staff continues to work on a limited scale. Consumers can submit insurance complaints electronically: [IDOI Message Center](#) or call 866-445-5364. We are working to process and respond to complaints as quickly as possible, but please understand that the response time to answer calls and process complaints may be extended. Thank you.

**Disclaimer:** The information outlined above is provided for informational purposes only.  
It is not intended, nor should it be considered as legal advice.  
Please refer to the respective State website for more information.