

**State:** Louisiana

**Link:** <https://www.lidi.la.gov/consumers/insurance-type/healthinsurance/covid-19/>

**Description:** COVID-19 ....LA LDI Plan of Operations

PER LA website: LDI Plan of Operations: Out of an abundance of caution and in the interest of the health and well-being of LDI employees, insurance industry members and Louisiana consumers, Insurance Commissioner Jim Donelon has enacted a COVID-19 Virus Work and Operations Plan for the agency. This plan provides for agency staffing with essential personnel while allowing non-essential employees to tele-work from home while providing necessary services to the public. This work plan has been incorporated into the LDI's Continuity of Operations Plan (COOP) and will be enacted beginning Tuesday, March 17, 2020 through Monday, March 30, 2020.

During this time there will be a suspension of in-person visitor assistance (Poydras building) – This action limits external interaction and provides for the safety of essential personnel. However, the Department of Insurance is available at 1-800-259-5300 for assistance from 8:00AM-4:30PM, Monday-Friday or via our website at [www.lidi.la.gov](http://www.lidi.la.gov) anytime.

**Disclaimer:** The information outlined above is provided for informational purposes only.  
It is not intended, nor should it be considered as legal advice.  
Please refer to the respective State website for more information.