



DOI Link: <https://www.colorado.gov/pacific/dora/covid-19-and-insurance>

Description: CO COVID-19 ‘All Lines of Business’ Insurance News Releases & Bulletins

Due to the COVID-19 public health emergency, the Division is altering how it handles certain processes and activities. The following table outlines those process changes and the anticipated duration of those changes.

Type of Action:	Impacted Requirement:	Impacted Entities:	Impact on Requirement and Statutory Basis for Requirement:	Duration:
Bulletin B-1.35	Service of Process	Consumers, Insurers	The purpose of this bulletin is to provide a temporary operating procedure for accepting alternate Service of Process (SOP) during the COVID-19 emergency while the Division of Insurance is operating remotely and/or its offices are physically closed. At the present time, the Division is unable to receive hard copy submissions of service of process. See the Bulletin (B-1.35) for full details.	While the Division of Insurance is operating remotely and/or its offices are physically closed.
Notification	Auto Insurance Liability Disclosure Request Processing	Auto Insurers, Consumers	Division will continue to process requests for auto liability limits received electronically (preferred). Due to the Executive Orders related to the COVID-19 emergency, if hard copy requests are received, their processing will be delayed. § 10-3-1117, C.R.S., Regulation 5-2-3, and Bulletins B-1.33 and B-1.34	While the Division of Insurance is operating remotely and/or its offices are physically closed.
Notification	Service of Process	Consumers, Insurers	Because the DORA building is closed and DOI staff are working remotely, there is no one who can accept service of process of legal documents. The Department of Regulatory Agencies (DORA) has issued guidance for Notice of Availability of Alternative Service of Process that includes	Pendency of the Governor’s Executive Order 2020-017 and subsequent Executive Orders

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			<p>electronic waivers to serve documents electronically.</p> <p>Sections 10-3-107, 10-3-905, and 10-3-1003, C.R.S</p>	
<p>Emergency Regulation 20-E-04</p>	<p>License / Registration Continuation (including continuing education)</p>	<p>Colorado Insurance Licensees, Producers, Registrants</p>	<p>During the COVID-19 emergency, Colorado insurance licenses and registrations, including resident and non-resident producers, resident and non-resident insurance agencies, public adjusters and all current cash-bonding agents and professional cash-bail agents WILL NOT expire for any reasons, including not meeting continuing education requirements, not meeting registration deadlines or lack of payment. Proctoring requirements for continuing education exams are also suspended during this time. The Commissioner will give licensees and registrants 60 days' notice before removing the continuation, which will afford licensees and registrants additional time to bring their licenses into compliance. Refer to Emergency Regulation 20-E-04 for full details.</p>	<p>In effect until otherwise ordered by the Commissioner</p>

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